



PREVIOUSLY



## Get In Touch

Enquiries and complaints

(8:00am-7:00pm Mon-Fri AEST) **13 88 08**

To report faults or emergencies, call your local distributor AusNet Services (24 hrs)

**13 17 99**

Energy &amp; Water Ombudsman Victoria (EWOV)

**1800 500 509**

Website

[engie.com.au/home/contact](http://engie.com.au/home/contact)

Mr De Neefe  
427 COLES RD  
WOODFIELD VIC 3715

**Customer Number****25857876****Account Number****26000622**

Invoice Number

69068212

Issue Date

08 July 2025

Site Address

427 COLES RD, WOODFIELD VIC 3715

National Metering Identifier (NMI)

6305589046 4



## Account Summary

Total amount of your last bill

\$42.60

Payment received - Thank You

\$42.60

Balance brought forward

\$0.00

**Total amount payable****\$0.00**

(incl. GST)

## DUE DATE

ACCOUNT BALANCE

**-\$108.77**

## How to Pay

Payment Not Required



## Credit Card Payments

Visit [engie.com.au](http://engie.com.au) or call **1300 654 238** to pay by Visa, Mastercard or Amex.

**Ref: 260006226**

## PayPal

Visit [engie.com.au](http://engie.com.au) to pay with PayPal.



## Post Billpay

Pay in person at any post office, by phone on **13 18 16** or go to [postbillpay.com.au](http://postbillpay.com.au)

**Billpay Code: 2013**  
**Ref: 0260 0062 2106**  
**5143 4776**



## Direct Debit

Automatically pay on the due date by setting up direct debit. For details and an application form, visit [engie.com.au](http://engie.com.au) or call **13 88 08**.



## Phone &amp; Internet Banking

Contact your bank or financial institution to make this payment from your cheque, savings, credit card or transaction account.

More info:  
[www.bpay.com.au](http://www.bpay.com.au)

**Biller Code: 606327**  
**Ref: 0260 0062 26**



## By Mail

Post payment slip with your cheque made payable to:  
Engie,  
GPO Box 367  
Melbourne VIC 3001  
Please do not staple or attach the payment slip.

Depending on the payment method you use, fees may apply.

For more information please visit [www.engie.com.au/help-centre/fees-charges](http://www.engie.com.au/help-centre/fees-charges)Centrepay: Go to [servicesaustralia.gov.au/centrepay](http://servicesaustralia.gov.au/centrepay) for more information.

## Useful information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand Your Bill' section to see if you have received a rebate or concession. More information at [energy.gov.au](http://energy.gov.au)

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on **1800 370 600** to discuss the suitability of this plan for you.

As this bill has a credit balance you may be entitled to a refund. Please call **13 88 08** to discuss your refund options with our friendly Customer Care team.

**MyENGIE****Pay Now**



Interpreter Service **1300 408 265** – 8:00am to 7:00pm, Mon – Fri AEST

TTY Service **1800 555 677** – 8:00am to 6:00pm, Mon – Fri AEST

#### National Relay Service (NRS)

If you are d/Deaf, hard of hearing, or have a speech/communication difficulty please contact us via one of the following options:

Voice relay: **1300 555 727** SMS relay: **0423 677 767** TTY: **1800 555 677**

NRS Chat: [nrschat.nrscall.gov.au/nrs/internetrelay](http://nrschat.nrscall.gov.au/nrs/internetrelay)

Video Relay: Open Skype and contact NRS VIDEO RELAY SERVICE

NRS Captions: [nrscaptions.nrscall.gov.au/nrs/captionrelay](http://nrscaptions.nrscall.gov.au/nrs/captionrelay)

#### NRS Help Desk:

Email: [helpdesk@relayservice.com.au](mailto:helpdesk@relayservice.com.au)

Online: [accesshub.gov.au/about-the-nrs/nrs-helpdesk/enquiries](http://accesshub.gov.au/about-the-nrs/nrs-helpdesk/enquiries)

The NRS Helpdesk operates from 8 am to 6 pm, Eastern Standard Time.

Per il servizio interpreti chiamare il numero indicato sopra.

للحصول على خدمات الترجمة الشفهية، إتصل بالرقم المدرج أعلاه.

Για υπηρεσία διερμηνέων, τηλεφωνήστε στον παραπάνω αριθμό.

Para comunicarse con el servicio de interpretación llame al número indicado arriba.

Muốn liên lạc với sở thông dịch, xin vui lòng gọi số điện thoại trên đây.

如需口译服务, 请通过以上电话联系我们。

如需口譯服務, 請撥打以上電話。

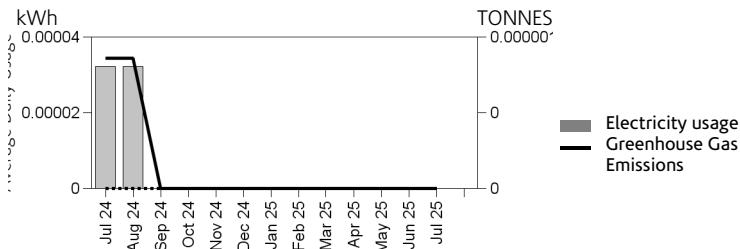
## Meter Read Type

Based on an actual meter read. Your next scheduled meter read is 01 October 2025.

### Consumption Profile

For more information and tools on saving energy, visit [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)

Total greenhouse emissions for this bill: 0.00 tonnes



### Electricity Usage Benchmarks

Compare your electricity usage with similar households in your area.

#### Electricity Usage (kWh)

#### Average usage by number of people in household

Average daily cost: **\$3.63 Cr**

Average daily usage: **0.00 kWh**

Same time last year: **0.32 kWh**

To find out more about how the average household energy usage is

calculated visit [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)

For more information and tools on saving energy, visit [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au)

### Summary of Your Plan

Plan name **Simply RACV Plus 45/30**

Renewable sources & carbon offsets **N/A**

Benefit **N/A**

Benefit change date **09 MAY 2026**

#### Concession Information

You may be entitled to a VIC State Government Concession, rebate or relief scheme. For information on how to apply or to change your details call us on **13 88 08**.

#### Payment Assistance

If you are unable to pay this invoice in full, you may be eligible for payment assistance, such as:

- An extension of the due date of your invoice for one billing cycle;
- A payment plan under which you pay for your energy use in advance; or
- A payment plan which will enable you to pay your outstanding balance and expected future usage via fixed, regular instalments over an agreed period.

Please call us on **1800 065 475** to discuss these options or other options that may be available to you.

### Understand Your Bill

#### Supply Service Charges

Supply Charges ( 30 Days )

Unit Price

Amount (incl. GST)

Unit Price

Amount (incl. GST)

#### Other Charges

Australian Government Energy Bill Relief

\$75.00 Cr

Australian Government Energy Bill Relief

\$75.00 Cr

#### Discounts

Amount (incl. GST)

#### Total for Electricity Products

\$108.77 Cr (incl. GST)

GST standard rate @ 10.00%

\$3.75